



## QuickStart Guide

## Your Medicare Reimbursement Account



### Includes:

- Managing Your Account
- Submitting a Claim
- Providing Proof of Premium Payment

### Download the WageWorks EZ Receipts™ app

Use your smartphone to file claims and take care of your account paperwork anywhere. After creating your online account, go to [fepblue.org/mra](https://fepblue.org/mra) to learn more.



### Welcome to Your Medicare Reimbursement Account (MRA)

As a Basic Option member enrolled in Medicare Part A and B, we'll reimburse you up to **\$800\*** per calendar year for your Medicare Part B premium payments. You must submit proof of premium payments through the online portal, WageWorks EZ Receipts app or by fax or mail. Upon approval, you will receive reimbursement by direct deposit or check, depending on how you set up your account. You have until December 31 of the following benefit year to submit your claim for reimbursement.

*Each eligible member on a contract:*

- Can be reimbursed up to \$800.
- Creates their own account.
- Uses their own information when submitting claims.

\*We will reimburse you up to \$800 per year for premiums you pay for 2020 Medicare Part B coverage and beyond. If you're submitting a reimbursement claim for a 2019 premium, we will reimburse you up to \$600.

### Managing Your Account

You can manage and keep track of your account online or by phone. For the latest information, visit [fepblue.org/mra](https://fepblue.org/mra) and log in to your account 24/7. The online "Claims and Activity" page details all your account activity.

In addition to reviewing your most recent MRA activity online, you can:

- Download the WageWorks EZ Receipts app so you can file claims and manage your account from your mobile device.
- Update your account preferences and personal information.

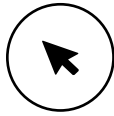
### Registering Online

Register for an account at [fepblue.org/mra](https://fepblue.org/mra) by clicking on the "Get Started" button. You'll be directed to the login page where you can click "Register." You'll need to answer a few simple questions and create a username and password.

When asked, enter your 4-digit ID code. Your ID code is a combination of your day of birth (DD) and the last 2 digits of your social security number (SSN). For example, if you were born on the 8th day of the month and the last 2 digits of your SSN are 12, your ID code would be 0812.

## Submitting a Claim

There are four ways to submit your claim: online, via the WageWorks EZ Receipts app, by fax or by mail. The method you choose is largely up to your personal preference. Keep in mind that some methods require more processing time, which will impact how quickly you receive your reimbursement. Choose the method that works best for you.



Register for an account at **fepblue.org/mra** or download the WageWorks EZ Receipts app on the App Store or Google Play Store.

Upload your receipts/proof of premium payment and get 24/7 access to account alerts and updates.



Download and print your claim form at **fepblue.org/mra**.

Fax copies of receipts/proof of premium payment along with your form to 877-353-9236.



Download and print your claim form at **fepblue.org/mra**.

Include copies of receipts/proof of premium payment along with your form and send to P.O. Box 14053, Lexington, KY 40512.

## Providing Proof of Premium Payment

No matter how you submit your claim form, you must include documents that prove you have paid a Medicare Part B premium.

### Examples of proof of payment documents include:

- Social Security Cost of Living Adjustment (COLA) statement or Annuity Statement
- A canceled check\*
- A copy of your credit card statement\*
- A copy of your bank statement

\* If you submit a check, credit card or bank statement, you must also submit a Medicare Part B premium bill that matches the amount paid.

### Make sure your documents include the following five pieces of information required by the IRS:

- Name
- Date of payment
- Detailed description
- Provider name (which is Medicare in this case)
- Proof of payment



For questions about Medicare reimbursement or submitting a claim form, call **1-888-706-2583** weekdays from 8 a.m. to 8 p.m. Eastern time.

