

MEDICARE REIMBURSEMENT ACCOUNT CLAIMS



MEDICARE REIMBURSEMENT ACCOUNT (MRA)

New for 2020: We're *increasing* the reimbursement amount for Basic Option members who pay Medicare Part B premiums to **\$800**. You must submit proof of premium payments through the online portal, EZ Receipts app or by fax or mail. Upon approval, you will receive reimbursement by direct deposit or check depending on how you set up your account.

Each member in your household with Medicare Part A and B is eligible to receive this benefit.

SUBMITTING A CLAIM

There are four ways to submit your claim: online, via the EZ Receipts app, by fax or by mail. The method you choose is largely up to your personal preference and what you're most comfortable with. Keep in mind that some methods require more processing time, which will impact how quickly you receive your reimbursement. All options require you to submit documents verifying that you paid for a Medicare Part B premium. Below is an overview of each submission method, so you can choose the one that works best for you.



Online or app

Register or log in at fepblue.org/mra or **download the EZ Receipts app** on the App Store or Google Play Store.

Upload your receipts/proof of premium payment and get 24/7 access to account alerts and updates.

We process most claims in **1-2 business days**.

Receive reimbursement funds via **direct deposit**.



Fax

Download your claim form at fepblue.org/mra.

Fax copies of receipts/proof of premium payment along with your form to **877-353-9236**.

We process most claims within **10 days** of receipt.

Receive reimbursement funds via **mailed check**.



Mail

Download your claim form at fepblue.org/mra.

Attach copies of receipts/proof of premium payment along with your form and send to **P.O. Box 14053, Lexington, KY 40512**.

We process most claims within **10 days** of receipt.

Receive reimbursement funds via **mailed check**.

PROVIDING PROOF OF PREMIUM PAYMENT

No matter how you submit your claim form, you must include documents that prove you have paid a Medicare Part B premium.

Examples of proof of payment documents include:

- A Social Security Cost of Living Adjustment (COLA) statement
- A canceled check*
- A copy of your credit card statement*
- A copy of your bank statement*

*If you submit a check, credit card or bank statement, you must also submit a Medicare Part B premium bill that matches the amount paid.

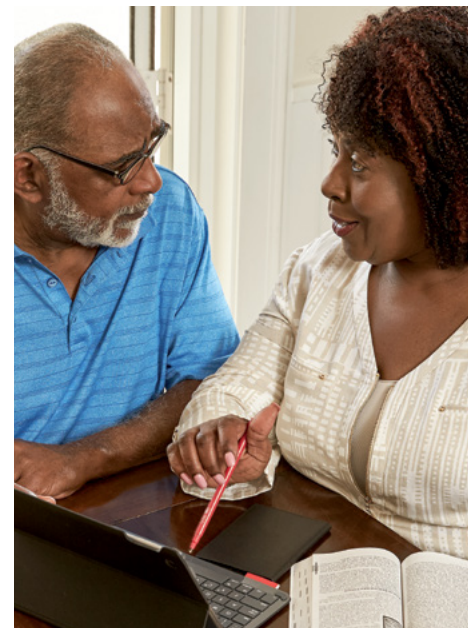


Make sure your documents include the following five pieces of information required by the IRS:

- Date of payment
- Provider name (which is Medicare in this case)
- Detailed description
- Proof of payment
- Name

SUBMITTING YOUR CLAIM ONLINE

1. First, register for your MRA account online at fepblue.org/mra. If you already have an account, log in and skip to step 3.
2. To register, you will need to provide your 4-digit ID Code. Your ID Code is a combination of your day of birth (DD) and the last 2 digits of your SSN. For example, if you were born on the 8th day of the month and the last 2 digits of your SSN are 12, your ID Code would be 0812.
3. After you've registered, you can log in and begin filling out the online claim form and uploading your proof documents.
4. We review most claims within two business days. We'll direct deposit the funds into your bank account once we approve the claim.



SUBMITTING YOUR CLAIM BY FAX OR MAIL

If you'd prefer to submit your claim by fax or mail, begin by downloading a copy of the claim form at fepblue.org/mra. Make sure you have separate form(s) for your spouse and/or dependents. Read carefully through the included instructions before filling in your information and make sure you have copies available of any document(s) you will be submitting along with your form.



For questions about Medicare reimbursement or submitting a claim form, call **1-888-706-2583** weekdays from 8 a.m. to 8 p.m. Eastern time.



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