# GET TO KNOW YOUR MEMBER ID CARD



Quick Reference Guide

fepblue.org

Your Blue Cross and Blue Shield Service Benefit Plan member ID card is your key to using your medical plan benefits. You should take it with you to all your appointments. There are three ways you can access your member ID card:

- 1 Your physical member ID card we mail to you
- Your mobile ID card on the fepblue app
- 3 Your online ID card on your MyBlue® account

If you misplace your physical ID card, you can receive a temporary ID card that's good for 10 days from the date you request it. Call customer service or log in to your MyBlue account for assistance receiving a temporary card.



## REPLACEMENT MEMBER ID CARDS ARE COMING

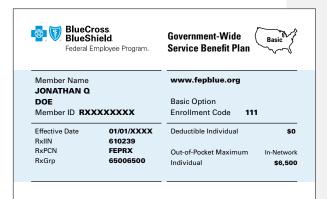


We're making changes to your member ID card to feature even more important information related to your coverage. Starting in October 2021, you'll be able to access the app and online versions of your updated card. We'll mail all current contract holders a new physical member ID card(s) in early 2022.

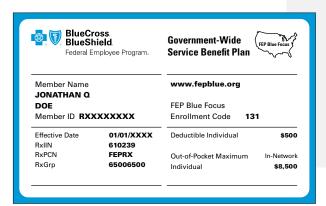
If you're on a Self Only contract, you'll receive one card. Self + One and Self & Family contact holders will receive two ID cards. If you need additional cards, you can order them via your MyBlue account.



#### STANDARD OPTION



#### **BASIC OPTION**



### **FEP BLUE FOCUS**

# **WHAT'S NEW**

Here's what we added to the front of your card:

- Your plan option name to make it easier to know the plan you're enrolled in (Standard Option, Basic Option or FEP Blue Focus)
- Your deductible and out-of-pocket maximum

We also updated the back of your member ID card—the way it looks depends on where you live. You'll be able to see important customer service numbers as well as a link to view the rest of our support numbers on our site.

Once you receive your replacement physical cards, you should destroy your current card(s). Please know that a new ID card doesn't mean we updated your benefits. To learn more about these updates, visit **fepblue.org/mycard**.

This is a summary of the features of the Blue Cross and Blue Shield Service Benefit Plan. Before making a final decision, please read the Plan's Federal brochures (FEP Blue Standard and FEP Blue Basic: RI 71-005; FEP Blue Focus: RI 71-017). All benefits are subject to the definitions, limitations and exclusions set forth in the Federal brochures.

The Blue Cross Blue Shield Association is an association of independent, locally operated Blue Cross and Blue Shield companies.